



Hotel Reservations Agent

We are looking for a highly motivated professional, experienced, Hotel Reservations Agent to join our Front Office Team at The Mitre Hotel.

This is a very exciting time to join The Mitre Hotel, after a recent change of ownership the Hotel has just been through a multimillion-pound refurbishment.

We are looking for someone with a passion for providing standards of excellence to our guests and proven experience in a similar role. This opportunity provides growth and amazing opportunities to join the UK'S newest award-winning Boutique Hotel Group.

You will;

- Have a minimum of two years proven experience working in Reservations in a 5-star Hotel
- Have experience using the following systems: Open Table and Guestline (Rezlynx)
- Have a genuine passion for offering standards of excellence to our guests
- Possess great communication skills and excellent attention to detail
- Have a thirst for knowledge and self-development
- The desire to work in a fast paced and energetic workplace

We offer;

- The opportunity of joining the UK's newest award-winning Boutique Hotel
- An excellent starting salary with tronc
- Fun and a professional work environment
- Team meals on shift
- Opportunity to grow and develop
- Supplier trips and visits
- Flexibility to move within the Group
- Employee Assistance Programme
- Team Discounts
- 28 days' holiday

So, if this inspires you and you would like to be a part of our team on this exciting new adventure, we would love to hear from you!

Contact us with your CV on team@mitrehamptoncourt.co.uk

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